REVISED FEES REFUND POLICY (EFFECTIVE FROM 01/02/23)

FOR BASIC, MODULAR, REFRESHER & SIMULATOR COURSES & FOR TANKER (ADVANCE & BASIC) COURSES

PROCESS FOR ADMISSION AND WITHDRWAL		POLICY FOR FEES REFUND
1)	COURSE SHOULD BE BOOKED THROUGH OUR WEBSITE OR MOB. APP	IF THE BOOKING AMOUNT IS LESS THAN 50% NO AMOUNT WILL BE REFUNDED OR ADJUSTED.
2)	BOOKING AMOUNT SHOULD BE 50% OF THE COURSE FEES	
3)	AFTER BOOKING OF COURSE IF CHANGES ARE REQUESTED FOR ANOTHER BATCH PRIOR 3 WORKING DAYS TO THE BATCH COMMENCEMENT DATE	FULL FEES WILL BE ADJUSTED FOR NEXT BATCH
4)	ONCE COURSE IS BOOKED AND CANCELLATION REQUESTED PRIOR 3 WORKING DAYS TO THE BATCH COMMENCEMENT DATE	50% WILL BE DEDUCTED ON COURSE FEES
5)	IN CASE OF CANCELLATION OF COURSE BEFORE 2 DAY OR SAME DATE OF START DATE	NO FEES WILL BE REFUNDED
6)	FOR WAIT LISTED CANDIDATES	FULL FEES WILL BE REFUNDED/ADJUSTED

FOR COMPETENCY COURSES

PROCESS FOR ADMISSION AND WITHDRWAL	POLICY FOR FEES REFUND
1) COURSE SHOULD BE BOOKED THROUGH OUR WEBSITE OR MOB. APP 2) BOOKING AMOUNT SHOULD BE 50% OF THE COURSE FEES	IF THE BOOKING AMOUNT IS LESS THAN 50% NO AMOUNT WILL BE REFUNDED OR ADJUSTED
3) AFTER BOOKING OF COURSE IF CHANGES ARE REQUESTED 7 DAYS BEFORE COURSE START DATE	FULL FEES WILL BE REFUNDED/ADJUSTED FOR NEXTBATCH
4) AFTER BOOKING OF COURSE IF CHANGES ARE REQUESTED <u>6 DAYS</u> BEFORE OF START DATE	FULL FEES WILL BE ADJUSTED FOR NEXT BATCH OR 75% OF COURSE FEES WILL BE DEDUCTED.
5) AFTER BOOKING OF COURSE IF CANCELLATION IS REQUESTED AFTER START DATE	NO REFUND, 50% OF BOOKING AMOUNT CAN BE ADJUSTED FOR OTHER BATCH.
6) IF CANDIDATE WITHDRAW WITHIN 15 DAYS OF THE COURSE AND TAKE RE ADMISSION IN OTHER BATCH	50% OF BOOKING AMOUNT WILL BE ADJUSTED
7) IF CANDIDATE WITHDRAW IN SECOND MONTH AND TAKE RE ADMISSION IN OTHER BATCH	10% COURSE FEES WILL BE ADJUSTED
8) IF CANDIDATE WITHDRAW IN LAST MONTH OF THE COURSE AND TAKE RE ADMISSION IN OTHER BATCH.	5% COURSE FEES WILL BE ADJUSTED